INTERVENTIONS AND RESULTS

The Safety First program rewards individuals with a distinctive safety first t-shirt, a plaque and recognition in the Employee Newsletter. These recognitions include the situation and resolution. Here are some examples:

>> Code Call Error
+ **Situation Reported:** While reviewing policies, a BCH staff member “Caught” an error in the Codes Calls Standardization Policy that listed the page number as 270 instead of *270*. If the wrong number was used, the page would not have gone through the system and prevented an appropriate response to the Code.
+ **Resolution:** Policies were updated and it was also discovered that the information was wrong on employee badge inserts and needed to be corrected throughout the facility.

>> Concerned CNA
+ **Situation Reported:** During her response to a toileting call, a CNA noticed an unusual amount of blood in the patient’s stool.
+ **Resolution:** The CNA immediately reported her concern to the charge nurse, who escalated the concern to Dr. B. who ordered additional lab tests. The CNA’s prompt action to call attention to the unusual bowel movement amplified their concern for the patient’s well-being and resulted in the patient receiving the appropriate care and treatment. Thank you for monitoring your patient’s health with such care and attention to detail and for preventing patient harm.

>> Expired IVs
+ **Situation Reported:** While performing their usual duties in the Extended Care Facility Family Room, a housekeeper discovered an unsecured cutter blade.
+ **Resolution:** They immediately secured the blade and turned it in to Tami Corsi, Director of Nursing. Their prompt action corrected this dangerous situation so that residents would not be harmed.

>> Procedure Change
+ **Situation Reported:** When the procedure for blood culture collection was recently changed, a Laboratory Scientist noticed that contamination occurred during nursing line draws.
+ **Resolution:** We re-evaluated the procedure and changed it so that just the ones drawn from a line (nurse does) use betadine. All others use chlorhexadine. This change eliminated the contamination. The Lab Scientist’s attention to detail and analytical skills helped identify and correct an issue with the blood culture collection procedure.